**Oyster Information Management Solutions Ltd**

The Loom  
14 Gower’s Walk  
London  
E1 8PY  
+44 (0)207 199 0620  
info@oyster-ims.com  
www.oyster-ims.com  
gdpr.oyster-ims.com

**Dan Murdoch**  
CIPP/E, CIPM  
Consulting Director  
+44 (0)207 199 0622

**Kathryn Neale**  
CIPP/E, CIPM  
Consultant  
+44 (0)207 199 0625

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**Consulting**

**Risk & readiness assessments**  
Short, sharp engagements to produce action plans for change.

**Data & information audits**  
Deep dive engagements to develop whole change programmes.

**Programme oversight & delivery**  
Ongoing management of projects and programmes.

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**Software**

**File analytics**  
Data mining tools to understand and manage structured and unstructured data.

**Document & records management**  
Best-of-breed software solutions delivering practical information governance.

**Privacy management**  
Tools to operationalise privacy programmes and manage ongoing change.

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**Service**

**Implementation & delivery**  
World-class delivery teams offering traditional and agile approaches.

**Software & solution support**  
Full-service solution support and system administration services.

**On-premise/ hosted managed services**  
Infrastructure provision to support your organisational strategy.

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**DPO as a managed service**

*Powered by*  
OneTrust  
Privacy Management Software
The world of data protection and privacy has changed significantly. All organisations are now required to fulfil a wide set of obligations in this area including:

- Getting a full understanding of personal data they hold or process
- Having a regular review and maintenance regime
- Having a set of policies to reflect obligations under the General Data Protection Regulation (GDPR) and Data Protection legislation such as retention and security
- Having the expertise and technology to apply the policies to the data
- Dealing with SARs and any other exercise of individual rights under the GDPR
- Carrying out Data Protection Impact Assessments (DPIAs), Privacy Impact Assessments (PIAs) and implementing outcomes

Organisational challenges

In this new world of enhanced privacy and data protection since the GDPR came into force, many organisations are finding it difficult to resource internally to cover the wide range of skills required to drive compliance. There are a number of reasons for this including the fact that the privacy function requires a variety of skillsets including technology, compliance and legal and that many organisations are unaware of their exact obligations in this area.

Many organisations have looked to their existing external suppliers of legal, accounting or technology functions but have found it difficult to find the right mix of privacy, legal and technical capabilities outside of specialist organisations.

What’s the problem?

Managed Service Features

Oyster IMS offers a range of services to support internal data protection and privacy initiatives ranging from arms-length support to a full outsourced Data Protection Officer managed service. Key features of the offering include:

- Access to fully-qualified privacy professionals to provide privacy support services (including acting as the DPO) based on an assessment of your needs
- Portal-based DPO helpdesk service to ensure guaranteed responses to all your questions and requirements with contracted service levels and KPIs
- Hosted instance of the OneTrust Privacy Management software to support and automate all required auditing, assessment and reporting services including full training, technical support and system administration
- Single monthly price to include all of the above
- Ability to flex up or down as appropriate

Why Oyster IMS?

Oyster IMS is one such specialist organisation and has been providing information governance services for over fifteen years to a wide range of public and private sector organisations in the UK and Europe. Oyster IMS has a privacy consulting services team staffed with fully qualified professionals and the ability to call on an experienced technology team for those service areas requiring a technical solution.

The Oyster IMS DPO Managed Service offering draws on all of this expertise to provide a flexible service to match your privacy and data protection requirements.